

STATE-COUNTY
RESULTS
ACCOUNTABILITY
COUNCIL
FEBRUARY 12, 2010

How We Got Here

- In 2009 session, Pawlenty administration proposed consolidating county human services departments into 15 regional centers
- AMC/MACSSA proposed alternative model which included service redesign, administrative simplification and structural change (consistent with AMC Redesign themes)
- County proposal, with additional emphasis on performance improvement and some DHS components, passed in the HHS omnibus bill (Chapter 79)

Redesign Principles

- Outcome-based
- Client focused
- Appropriately resourced
- Administratively simplified
- Locally defined

Major Components of State-County Results Accountability Act

- Steering Committee on Performance and Outcome Reforms
- Remedies for Failure to Meet Performance Outcomes
- State-County Results Accountability and Service Delivery Redesign Council
- Establishing/Designating Service Delivery Authorities (SDAs)

Statewide Performance Measures

- Steering committee to develop statewide performance measures in human services program areas
- All counties will be required to meet minimum performance measures
- Failure to meet performance measures will trigger remedies available to the commissioner (including being incorporated into an existing SDA)

Performance Steering Committee Membership



- ▣ Department of Human Services
- ▣ County Commissioners
- ▣ MACSSA (Social Services Directors)
- ▣ Client Advocates

Results Accountability Redesign Council

- Provide oversight of redesign efforts
- Recommend establishment of SDAs
- Establish process for public input
- Serve as a forum to resolving conflicts around SDAs
- Recommend incentives for counties to participate in SDAs

Redesign Council Membership

- 2 Senators (minority/majority)
- 2 House members (minority/majority)
- DHS commissioner plus three staff
- 2 human services directors
- 2 county commissioners
- 1 Teamsters representative (non-voting)
- 1 ASFSME representative (non-voting)

What is a Service Delivery Authority?

- Voluntary county arrangement recommended by Redesign Council (to DHS commissioner)
- Must meet minimum population thresholds (30,000) or demonstrate ability to meet requirements of the legislation
- Can serve as single county SDA if minimum population threshold is met
- Can combine with other counties as an SDA to deliver a service, some services, or all services
- Identify waivers from state regulations to achieve better results
- No structure is specified in law, counties have flexibility to organize themselves.

Common Themes

- Common themes
 - ▣ Programs that are “high tech, low touch”
 - ▣ Services that are not traditional social work functions (e.g. not critical that a face to face meeting take place)

Common Themes

- Programs identified as ripe for collaboration and or regionalization (High Tech, Low Touch)
 - Long term care eligibility and estate recovery
 - Child Care Licensing
 - Child Support

Local Examples

- **Examples of innovative local projects that could come before the Council**

Template for Local Projects

- What elements should be included in a template? Examples:
 - scope
 - governance structure
 - - resources available
 - - waivers requested

Rules of Engagement

- **Bylaws/Charter (example)**
- **Process for soliciting public input**