

Results Accountability Council Potential Roles

At the July meeting of the Results Accountability Redesign Council, members discussed whether there continues to be a role for the Council and what it should be since the statute, as currently enacted, prevents Service Delivery Authorities from being formed until state-wide performance measures are enacted and incorporated into MOUs*. The consensus of members present was that there was value in playing a meaningful role in supporting redesign efforts, and if a meaningful role was identified, the council must meet on a regular basis. There was not interest in meeting if such a role was not identified.

Suggestions for the future role of the council included:

- The Council could serve as a guiding body giving counties direction as they look at redesign efforts, as well as provide structure and parameters for multi-county service initiatives. A related suggestion to this item was a request that the council review any evidence based research on what constitutes an optimal population scale for effective delivery of human services. Additionally, the council could serve to gather and disseminate information about evidence based practices/models for redesign that are best at achieving desired outcomes.
- The Council could serve as a forum outside of the legislature to examine what level of government is the most appropriate for the delivery of specific programs. E.g. are there functions that may be more effectively delivered at the state level? The suggestion was that if the council were to take on this role it should do so without being hindered by the financial considerations of who pays for what.
- The Council could serve to recommend flexibility around the process requirements for delivering services where appropriate. The suggestion was that the council should engage in an examination of the outcomes we are looking for in programs and not the process used to deliver the services. Additionally, the council could recommend

legislative changes to process requirements when it would be appropriate to do so on a state-wide basis.

- The Council could provide guidance on redesign ideas that are appropriate for statewide implementation versus piloted in an individual county or group of counties as a Service Delivery Authority.
- The Council could start reviewing proposals for Service Delivery Authorities (SDAs) and recommend for certification when the statutory authority to do so exists. Additionally, the council could direct counties proposing an SDA to work with the Department of Human Services and utilize authorities already existing in law to implement proposals the council feels should move forward prior to 2012.

*=interpretation from DHS

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