

Human Services Redesign Liaison Group

December 6, 2010

Present:

Jack Swanson
Lester Kachinske
Tom Burke
Patrick Bruflat
Chuck Amunrud
Jack Swanson
Toni Carter
Kevin Vickerman
Kelly Harder
Tony Murphy
Sandy Tubbs
Mary Sheehan
Roxy Traxler
Paul Fliessner
Peggy Heglund
Bob Meyer
Jay Kieft
Patricia Coldwell
Kate Lerner
Eric Ratzmann

RFP for Counties Interested in Forming A Service Delivery Authority:

Commissioner Kevin Vickerman, Chair, called the meeting to order at 10:00. Kevin and AMC/MACSSSA staff updated the group on the RFP that would be coming out in the next week inviting applications from counties interested in forming multicounty SDAs (or single counties that met the population requirement). This would provide an opportunity for waiving some state laws and rules for counties that want to merge some or all of their human services functions. Kevin referenced the guide that identifies phases counties may go through in developing an SDA. He also relayed a strong recommendation from Representative Abeler, who is on the state-county Redesign Council, to come up with bold suggestions for redesign/reform.

Paul Fleissner, Olmsted County, commented on the southeastern Minnesota Human Services Transformation Project. He noted several challenges-- dialogs with unions, differing pay scales can be a barrier. This part of the state is utilizing 'design labs' to come up with innovative models that create 'permeable boundaries' among counties. Members noted challenges regarding technology and governance issues when relative financial contributions differ among counties involved.

Performance Steering Committee:

Toni Carter and Kate Lerner provided an update on the Steering Committee on Performance and Outcomes. The children's subgroup is working toward outcomes in children's services. They hosted a 'listening session' to gain input from community organizations and are posting updates on both the DHS and AMC web pages. Resources to staff the groups are a challenge, but metro counties have contributed staffing. Members questioned whether it would be possible to stage the deliverables so that work can begin before all the measures are established. Discussion ensued regarding that the new 'mandate relief' may be flexibility to get to the desired outcomes.

Other:

Staff asked for feedback about developing a speaker's bureau of members to speak/serve as a resource regarding human services or other redesign. Members thought this would be helpful and asked that it be made available through the AMC web site.

Northeastern Minnesota expects to have a plan for an e-document system by summer.