

## AMC Redesign Liaison Meeting Minutes – November 20, 2009

### Overview of Remedies document

#### Questions/Issues/Comments/Reactions:

1. What about small counties whose small populations create concern about validity of statistics?  
The group agrees it's a concern to be addressed; solutions were not explored as part of this document but it is still an issue to resolve
2. What about an appeals process?  
It was recommended this be included even though the documents statement about extenuating circumstances was one attempt to address this.
3. "Failure of a county to make adequate progress on achieving specific goals"....  
Comment made about the importance about distinguishing between "lag measures" – those...(missed the rest of the comment)
4. MOE requirements: lack of funding flexibility creates challenges in meeting results goals
5. Flexibility from DHS in terms of rules (licensing, etc.) will be important to counties' ability to achieve results goals
6. Joint accountability for results needs to be emphasized more
7. Need an explicit statement about the involvement of the Redesign Council in the remedy process
8. Fiscal penalties:
  - a. feds have focused on PIPs more than fiscal penalties in area of CFSRs;
  - b. adding fiscal penalty when lack of funding is likely a reason for underperformance seems counterproductive; only in favor of fiscal penalties if DHS is also on the hook for not meeting their responsibilities;
  - c. if you're not following the process agreed to for corrections/improvement, then fiscal penalty is OK...otherwise, not OK; for example, if a county is meeting the perimeters of the corrective action plan, but is still not meeting performance, then county should not be penalized fiscally...the CAP needs to be adjusted and technical assistance provided before fiscal sanctions invoked
  - d. Context from DHS: some fiscal penalties DHS doesn't have control over...group does recognize that fiscal penalties may create more problems, but legislation mandates fiscal penalties so that must be changed;
  - e. Would it be valuable to list pros and cons of each specific sanction type (i.e. fiscal sanctions)?
9. Better that county performance not be judged solely by DHS;
10. Important not to expand this beyond legislature's intent in goals and driving continuous improvement (i.e. will expecting continuous improvement mean some counties will be expected to achieve results beyond the floor expectation?)

#### Follow ups:

1. Conference call OK for AMC Annual Conference meeting time for liaison group?
2. Send email to group clarifying next meeting time at Annual Conference and whether or not conference calling is an option.