

Meeting of the Steering Committee on Performance and Outcome Reforms 12/3/09

The Steering Committee on Performance and Outcome Reforms met again on Thursday December 3, 2009. The committee is charged by the Legislature to develop performance measures for “essential services” within the human services delivery system.

The meeting was chaired by Department of Human Services Assistant Commissioner Chuck Johnson. Karen Harrington of Dakota County presented to the committee on the concepts surrounding performance management and its use in Dakota County. Additionally, Carol Johnson of the Department of Human Services provided an overview of the performance measures already in use in the area of child welfare services.

The committee also adopted a work-plan required by the legislation to be adopted no later than December 15, 2009. The work plan provides a timeline for completion of the committee’s work and will be published on the Department of Human Services website.

Lastly, the committee reviewed the progress of the sub-group of the committee working on establishing a framework for remedies to address underperformance in counties. The work completed thus far contemplates a multi-step process that includes technical assistance from DHS prior to the imposition of more punitive measures such as fiscal sanctions. The committee is required to make a recommendation regarding remedies to the Legislature by February 15, 2010.

The next meeting of the Steering Committee will be held on January 28, 2010 from 1:00 p.m. to 4:00 p.m. at MCIT.