

Meeting of the Steering Committee on Performance and Outcome Reforms 9/30/09

The Steering Committee on Performance and Outcome Reforms met again on Wednesday September 30, 2009. The committee is charged by the Legislature to develop performance measures for “essential services” within the human services delivery system.

The meeting was chaired by Department of Human Services Assistant Commissioner Chuck Johnson. Assistant Commissioner Johnson has replaced Tim Wilkin, who left the Department to pursue opportunities in the private sector. First, the committee continued its discussion on procedure and protocol for the operation of the committee and meetings. The committee agreed to strive for consensus on decisions, but will make recommendations by a majority vote when there is disagreement. Next, the committee adopted the list of services mandated in law that is due back to the Legislature during the 2010 session. The committee agreed that the list will serve as a framework document and recognized that changes may be made to the list as the committee continues forward in developing performance outcomes. Additionally, the committee set up sub-groups (consisting of committee members) to work on the following areas for the next meeting: development of a glossary of terms on performance management, development of a work-plan, development of a charter for the committee, and development of remedies for counties failing meet performance standards. Finally, Judith Brumfield presented a survey of performance management systems in use in the counties. Systems in use include results based accountability, balanced scorecard, and use of DHS reports.

The next meeting of the Steering Committee will be held on November 4th from 1:30 p.m. to 4:30 p. m.