



Thursday, February 10, 2011: 12:30 p.m. – 7:00 p.m.
Friday, February 11, 2011: 7:45 a.m. – 12:00 p.m.
AMC Board Room – [125 Charles Avenue](#), St. Paul, Minnesota
Facilitators: Toni Smith and Kim Boyce

AGENDA

Goals for February 10-11 FUTURES Program:

FUTURES members will.....

- **Broaden** their understanding of Minnesota’s current human service system.
- **Increase** their understanding of the impact of human service programming in the lives of clients and all Minnesotans.
- **Understand** the historical reasons for county involvement in Minnesota’s human service system.
- **Discuss** the value of counties’ continued involvement in Minnesota’s human service system as the state evolves to a “new normal.
- **Understand** how the process used in this FUTURES discussion could be adapted so that counties can methodically analyze other service areas under their purview.

Thursday, February 10 - 12:30 p.m. -7:00 p.m.

12:30 p.m. **Welcome/Introductions** – *Futures Co-Chairs: Roseau County Commissioner Jack Swanson and Renville County Recorder Gail Miller*

1:00 p.m. **Wicked Problems/Ground Rules/Setting the Stage** - *Kim Boyce*

1:15 p.m. **Start with a common set of data – a fun process to learn and measure our understanding of the issue** - *Toni Smith*

Using handheld polling technology FUTURES members will answer questions anonymously about human service funding, delivery and governance. All answers will be confidential and the group, with the assistance of a panel of experts in the field, will learn more about human services. This quiz and answers will be available for FUTURES members to use in their county with department heads or community groups.

Panel Members: *Ramsey County Commissioner and AMC Human Services Policy Chair Toni Carter; Anoka County Human Services Division Manager Jerry Soma; FUTURES member and Rock County Social Services Director Randy Ehlers*

1:30 p.m. **Debrief quiz with the panel members. (3 to 5 minute debrief on each question)**

2:30 – 4:00 p.m. **FUTURES will take a deeper examination of two human service programs: MFIP and Child Protection.**

Goals for this segment of the program:

- Gain a better understanding of the complexity of human services programs and that, as a result, we cannot expect simple redesign answers.

- Learn about a framework and process that can be used by counties to develop redesign ideas in any service area.
- Recognize the risks associated with leaving the Legislature in charge of redesigning our system and understand why counties are better positioned to develop and lead effective Redesign efforts.

The group will split into two groups.

Examination of MFIP and Child Protection

Small groups will discuss the delivery, funding and governance in each program.

- i. (DELIVERY) Where is the program delivered and by whom?
 - ii. (FUNDING) Where does the program funding come from?
 - iii. (GOVERNANCE) With whom does governance authority (i.e. decision-making power) lie?
- Brief Overview of the service by a HS professional:
 - What services are provided
 - Who is served
 - How much does it cost and where does the funding come from?
 - What are the roles of counties and the state in delivering and administering this service?
 - Key Questions for Group Discussion:
 - Why do we have the service (philosophical value)?
 - Who are the stakeholders affected besides the client themselves (community partners, advocacy groups)?
 - What are the positive and negative implications for clients if this service was eliminated or deeply reduced?
 - What are the positive and negative implications for the general public if this service was deeply reduced or eliminated?

EACH GROUP WILL BREAK whenever they need to between 2:30 and 4:00 p.m.

4:00 p.m.



Personal Leadership Path: Steve Sviggum

Former Speaker of the Minnesota House of Representatives who represented House District 28B in rural southeast Minnesota, including his hometown of Kenyon. He resigned from the Minnesota House of Representatives on July 17, 2007 to take over as Minnesota Commissioner of Labor and Industry, and later took over as Commissioner of the Minnesota Management and Budget Office.

5:30 p.m.

Light Dinner

6:00 p.m.

During dinner the group will debrief the afternoon discussion groups.

One person from the MFIP and child protection groups will recap the small group discussion with the key points around delivery, funding and governance. We are setting the stage for the Friday morning discussion.

7:00 p.m.

Adjourn

Friday, February 11 - 7:45 a.m. -12:00 p.m.

7:45 a.m. Continental Breakfast

8:00 a.m. **Welcome and Debrief Thursday's Program** - *Futures Co-Chairs: Roseau County Commissioner Jack Swanson and Renville County Recorder Gail Miller*

8:30 – 8:45 a.m. **WORK SESSION- LADDER OF ASSUMPTIONS**

8:45 – 10:30 a.m. **GROUP DISCUSSION - Examining MFIP and Child Protection programs across three key domains (delivery, funding, and governance).**

Goal for this Exercise: Provide an opportunity for you to experience one process that could be used to help guide redesign discussions in your own county.

We will not have enough time to finish discussion today – this is only intended to give you a “taste” of one process that might be useful. So you will likely feel rushed...and this may be frustrating for many of you.

Review Diagram & Discuss Key Questions

9:10 - 9:55 a.m. **WIPE SLATE CLEAN – A New Vision for Child Protection**

Reference located on each table for referral during this process. MACSSA paper: “Redesign & Resource: A New Vision for a Sustainable Future” (specifically pg.5 – 6)

Large group reviews questions across three domains:

DELIVERY:

How many clients access the service?
Do these services need to be delivered locally?

FUNDING:

What are the pros/cons of funding this with local property tax dollars?
What are the pros/cons of funding this with state tax dollars?

GOVERNANCE:

What are the pros/cons and implications of counties having the decision-making authority over this service?
What are the pros/cons/and implications of the state having the decision-making authority over this service?

9:55-10:10 a.m. **BREAK**

10:10 - 10:45 a.m. Barriers and Opportunities to move from current system to preferred redesigned system

- a. Review the ideas generated from the previous exercise.

b. Group discussion:

- i. What are potential barriers to moving the system from the status quo to the redesigned vision?

Where are the opportunities to move from the status quo to the redesigned vision?

10:45 a.m. **OVERVIEW OF THE CHANGE MOVEMENTS in this field in Minnesota:** *Patricia Coldwell and Kate Lerner*

11:00 a.m. **WHAT'S NEXT? – Ryan O'Connor**
How can we use FUTURES discussion for personal growth and development and back in our districts? How could this process of analyzing a local program be used with other county service analysis?

Five minute Change Video Resource

11:20 a.m. **Discuss next FUTURES sessions scheduled for:**

- June 29-30
- November 3-4

12:00 p.m. **Adjourn – Lunch on Your Own**