

## QUESTIONS FROM TASK FORCE TO SPONSOR GROUP

1. **Baseline:** To the extent possible, the sponsor group needs to establish a baseline of how the system is or is not currently performing (e.g. who is served, how, at what cost and to what effect) as the starting point for determining what “more effectively managed” means. In particular, it is important to understand with what ease or difficulty people with disabilities access health care and to what extent services are equitable across the state and specifically within communities of color. The sponsor group also will ensure it has information/data from communities of color and concerning disparities and cultural competency issues.
2. **Outcomes:** The sponsor group will consider possible outcomes and measures for the three populations served, understanding that there may be overlap in desired outcomes for the three groups.
3. **Service Delivery Design:** The sponsor group will examine whether and to what extent case management/care coordination, elimination of geographic boundaries, and other service integration mechanisms should be implemented as ways to improve client outcomes and increase efficiencies; e.g. timeliness, responsiveness.
4. **System Administration:** The sponsor group will consider how key processes like data analysis, planning, monitoring and technical assistance should be conducted. That is, who is responsible and accountable for what, to whom, and under what standards?
5. **System(s) of Care:** The sponsor group will consider whether and to what extent there should be a fixed or flexible service “floor and ceiling;” who is responsible and accountable to develop service models and set clinical protocols and standards; and to identify “order of service” should needs exceed available resources.
6. **Financing:** The sponsor group will consider the extent to which requirements of various funding sources present challenges or opportunities; whether and how to use financing to encourage/require particular provider behaviors; and whether and to what extent various funding mechanisms (e.g. county purchasing) maximize outcomes and return on investment.